

From: [Jamie Crase](#)
To: [Don Cole](#)
Subject: 77 central No heat
Date: Wednesday, February 15, 2023 9:38:32 AM

Hi Don,

I have not filed a formal complaint for our lack of HVAC at our apartment at 77 Central because we are south facing (we look at the Walgreens) and our apartment stays “relatively” warm from the sun. We did report our heat being out several times since October 2022. I know though that it has been out since June of 2022 because we had no AC throughout the summer and our apartment reached temps of 86 degrees (again south facing sun all day). Our windows do not allow for the use of a portable AC and we have no port in the wall to use.

Also simply opening the windows is very disruptive since we live on the busy street and the noise is so loud you can't carry on a conversation, let alone work.

We would just like you to know there might be other apartments in the same situation as us and CW has done nothing to fix this issue.

Thank you,

Jamie Crase
B533
Sent from my iPhone